TRBBALO THE CONCIERGE

YOUR KEY TO UNLOCKING THE SECRETS OF MARRAKECH





Local craftsmanship, from а sumptuous carpets to delicate ceramics, dazzles in the to labyrinthine souks, while the city majestic gardens of Majorelle Majorelle offer a peaceful retreat from urban bustle.

Marrakech suits you well..



Marrakech, the 'Pearl of the South,' blends tradition and modernity in an enchanting setting. The medina unveils its treasures amidst colorful souks and magnificent palaces. The Atlas Mountains the in background add a majestic dimension to this Moroccan city.

Cultural oasis, experience unique sensory journey. From Jemaa el-Fna square the labyrinthine souks, pulsates to the rhythm of its inhabitants. The Gardens and the El Badi Palace offer peaceful retreats amidst the urban buzz.















TRIBALO'S MANIFESTO



We are delighted to welcome you to Marrakech, a city pulsating with the rhythm of Morocco's history, culture, and hospitality. For you, City Explorers, we have created TRIBALO, enabling you to immerse in the magic of Marrakech, uncover its hidden treasures, meet essential contacts, and discover its bestkept secrets.

We are more than just a concierge service. We are your allies in exploring this enchanting city. Whether you seek exotic adventures, moments of complete relaxation, or everyday services, our dedicated team is here, with its logistics, address book, and expertise, to ensure you highquality experiences and a memorable stay.

For the past 5 years, we have been working towards the comfort and fulfillment of our visitors. Our mission is for you to have a great stay in Marrakech and enjoy its hospitality and authenticity to the fullest.

Maria

TRIBALO'S MANAGER

ABOUT TRIBALO

SINCE 2016, TO HELP YOU SUCCEED IN YOUR MARRAKECH JOURNEY.

Authentic Hospitality

Providing a warm and sincere welcome to every traveler by sharing the richness of our culture and history.

Diversity and Inclusion Celebrating the diversity of cultures and experiences by creating inclusive encounters that respect and celebrate all individuals, regardless of their background.

Visitor Satisfaction:

Placing the satisfaction and well-being of our visitors at the core of our concerns, ensuring they leave with unforgettable memories and the desire to return again and again.



Our range of services has been carefully designed to the offer you best of Marrakech. From daily errands to quided tours through the labyrinthine souks of the medina, to epic excursions in the regions, and unforgettable culinary experiences, we take pride in offering you a variety of authentic experiences.

We are much more than just a concierge service. We are your allies in exploring this enchanting city. Whether you're seeking adventures, moments of total relaxation, or everyday services, our dedicated team is here with its logistics, address book, and expertise to ensure you high-quality experiences.

TRIBALO SERVICES



READY TO EMBARK?

JOIN US, AND LET MARRAKECH ENCHANT YOU LIKE NEVER BEFORE. We are looking forward to welcoming you into our world, where Marrakech reveals itself from a new perspective at every street corner.

Get ready to be dazzled by the magic of this city and make the most of your stay in Marrakech with our exclusive concierge services. We are here to turn every moment into an unforgettable experience, taking care of every detail so you can relax and fully enjoy your journey.

DAILY SERVICES

We have considered your daily needs, to recommend the best and spare you the hassles...

TRANSPORT

Your journey begins the moment you land. Our team will be at the airport to warmly welcome you. We will smoothly escort you to your destination, ensuring a stress-free start to your stay.

RENTAL

Rent a car, a buggy, a motorcycle, or even a bicycle. Whether it's for the entire stay or just a city escapade, an adventure in the Atlas Mountains, our partners offer you the freedom to choose your style and create your own itineraries.

SHOPPING & DELIVERY

Besoin de quelque chose de particulier ? Nos coursiers sont à votre disposition 24 heures sur 24, 7 jours sur 7. Nous nous occupons de toutes vos courses, vous permettant ainsi de profiter de votre séjour sans vous soucier des détails.

LAUNDRY SERVICE

Are you on vacation or a business trip and don't want to be bothered with laundry? Entrust your clothes to us, and we will ensure they are treated with the utmost care. You will find them washed, ironed, and delivered to your doorstep at your convenience.

CITY MENU

Discover the finest culinary delights of Marrakech without leaving your accommodation. We bring you dishes and platters from the city's top addresses. It's an invitation to a feast of particularly exquisite flavors.



For your entertainment needs, we present to you the best attractions, along with the finest addresses...

UNIQUE SERVICES

AVENTURES

Let us take you on a journey beyond Marrakech. With the best experience creators in Morocco, we organize breathtaking excursions, allowing you to discover the cultural and natural richness of the region.

ACTIVITIES

Experience an exceptional day in the city of exceptions. Whether it's soaring in the air in a hot air balloon or gliding down hills in paragliding, our selection of activities promises you breathtaking moments of adrenaline and wonder.

WELLNESS

Treat yourself to a moment of relaxation and well-being. Our experts offer individuals and groups soothing sessions, from hairstyling to calming massages, we take care of your wellbeing.

SHOPPING

Explore our carefully curated catalog of authentic gifts and souvenirs from Marrakech. We handle the purchase and direct delivery to your destination, allowing you to bring a piece of Moroccan magic home with you.



24/7 ASSISTANCE

Our assistance service is available to meet all your needs. Whether it's for information, dialect translation, medical assistance, or even if you need a babysitter to look after your children, we are at your service.

HOW DOES IT Work?

Dive into a world where your needs and desires come to life. We open the doors to a tailor-made Marrakech, where every detail is designed to offer you an unforgettable experience. Contact us, and we'll reveal all the secrets of the city to you.

NOTA BENE

At TRIBALO, every service is clearly defined, with transparent pricing. We have taken care to anticipate everything, your experience is without surprises or hidden costs. Trust us to provide you with an experience as clear as our intentions are sincere.



CONTACT US

Benefit from all our expertise on-site, from basic services to carefully curated offerings, to satisfy all your desires. Now that you are with us, we take care of you. Just contact us by choosing what suits you: Email, Phone, WhatsApp...



CHOOSE

Now immersed in our universe, we are your partners in crafting your tailor-made experience. We present you with all the details related to each service and advise you after understanding your desires. Whether it's simple or complex, we are here for you.



ENJOY

Relax and let us take care of every detail. From shopping to delivery, activities, and more, our team goes above and beyond to make your experience memorable. Fully enjoy the keys to the city, a directory specially curated for you.

TRANSPORT





Our team is ready to take you wherever you need to go, whether it's for a pressing appointment, a city getaway, or a transfer to the airport.

With regularly maintained vehicles and special attention to safety, you can have complete confidence in our ability to provide you with a comfortable and punctual journey.

To the airport

We guarantee a comfortable and punctual journey, allowing you to board your flight with peace of mind. Our experienced drivers will take you directly to your terminal, whether it's in Marrakech or elsewhere.

City Transfers

We understand that your transportation needs can vary. That's why we offer you the option to book your ride, with a wide range of vehicles to accommodate all situations.

RENTAL

The freedom to travel at your own pace. Discover the hidden treasures of Marrakech without any limits.

BOOST Yourself

Our mission is to make your travels as smooth and enjoyable as possible. That's why we have carefully curated a diverse fleet of vehicles capable of meeting all your transportation needs.

Whether it's a city excursion, off-road adventure, or luxurious driving experience, we have the perfect vehicle for you.

Each vehicle is meticulously selected, ensuring an optimal experience and an unforgettable getaway. No matter where you're heading, we have what it takes to reach your destination with style, comfort, and reliability.

VEHICLES

	Starting from:
City Car	40 €
Luxury Car	99€
4 x 4 Car	90€
License-Free Scooter	35 €
Electric Trotinette	25 €
Bicycle	15€



DELIVERY EXPRESS



Tribalo Express is here to serve you and provide a hassle-free experience. Whether it's receiving medications, groceries, fresh produce, or any other items you need, we are available to assist you, 7 days a week, 24 hours a day. Our dedicated team ensures that your orders are handled with the utmost care and delivered directly to your doorstep. Ensure you have the best and enjoy the convenience of shopping without leaving the comfort of your home. With our delivery service, everything you desire is at your fingertips. Just contact us, send us your location and the list of groceries you need. Immediately, a delivery person will take charge of your order and deliver it to you as soon as possible.

LAUNDRY SERVICE

We understand the importance of always looking presentable, even on vacation. Entrust your clothes to us, and we will ensure they are treated with the utmost care. You will find them washed, ironed, and even delivered at your convenience.



Cleaning

Our washing service is а affordable convenient and method to entrust your laundry to experts. Every garment you leave with us undergoes a thorough cleaning process, with material evaluation expert followed high-quality bv cleaning.



Ironing

Our steam ironing service ensures a perfect finish for your clothes. Not only will they be impeccably ironed, using some of the best equipment, but they will also be carefully packaged to preserve their shapes.



Pickup & Delivery

We aim to maximize customer loyalty. That's why we offer a pickup and delivery service! Our goal is to simplify your life by providing an inclusive service, saving you from having to run around town for such a routine and cumbersome task.

Rates

	Starting from :	
Cleaning	3€	
Ironing	3€	
Pickup & Delivery	5€	

We guarantee impeccable service at competitive rates, with the ability to handle all types of garments. Our commitment is reflected in personalized solutions and high-quality services.

THE CITY MENU



A UNIQUE CULINARY EXPERIENCE



We have carefully selected the finest dishes from every corner of the city, ranging from international cuisine to traditional Moroccan delights. Cuisines that have captivated palates around the world. Enjoy the city's gastronomic diversity to the fullest. Let us bring these delights directly to your doorstep, allowing you to savor a sumptuous meal without stepping a foot outside your door. Order now and let us introduce you to the culinary treasures of the city.



AVENTURES

Let us take you on a journey beyond Marrakech. With the best experience creators in Morocco, we organize breathtaking excursions, allowing you to discover the cultural and natural richness of the region.



Ourika Valley

Among the accessible natural treasures from Marrakech, the Ourika Valley stands out significantly. Nestled in the heart of the High Atlas peaks, this region offers the opportunity to dive into the authenticity and preserved traditions of Morocco.



Imlil and High Atlas

The picturesque mountain village of Imlil is a must-visit for all hikers undertaking the ascent of the 4167 meters high Mount Toubkal, the second highest peak in Africa after Mount Kilimanjaro.



The Three Valleys

After your pick-up in the city, we will head towards the High Atlas. Your journey will start by the azure waters of Lake Lalla Takerkoust, then continue to the Berber village of 'Asni' before landing in the Ourika Valley.



The Ouzoud Waterfalls

A gem of the Middle Atlas, offer a magnificent natural spectacle. Majestic waterfalls cascade from a height of 110 meters, creating an almost permanent rainbow, in a limestone basin amidst lush vegetation.

ACTIVITIES

Experience an exceptional day in the city of exceptions. Whether it's soaring in the air in a hot air balloon or gliding down hills in paragliding, our selection of activities promises you breathtaking moments of adrenaline and wonder.























From the traditional communal hammam to luxury SPA centers in the grand avenues of Marrakech, allow yourself to indulge in an intense moment of relaxation. Voted 'Africa's Best Spa Destination' in 2019, Marrakech offers you an extraordinary relaxation experience, blending authenticity and tradition.

With TRIBALO, you are assured to have the most qualified experts and addresses tailored to your needs. We have tested various experiences to carefully select the best among them for you. Whether it's for an elegant hairstyle, rejuvenating treatments, or a moment of relaxation in our hammocks, we guarantee you an exceptional experience. Trust us to provide you with the best in well-being.

	Starting from :
HairCut	30 €
Mani/Pedi Care	60 €
Hammam	70 €
Massage	80 €
Thai Massage	110 €
All In One	250 €

SHOPPING



Take Marrakech with you wherever you are in the world. We have curated a collection to guarantee you the best price and quality. Comprising authentic gifts and souvenirs from this magical city, the catalog is rich and diverse, showcasing the finest creations of Moroccan craftsmanship. After your selection, we handle the purchase and direct delivery to the address of your choice, offering you the opportunity to travel light and bring back home a piece of Morocco's magic. Each item we offer embodies the very essence of Marrakech, from its vibrant colors to its exceptional craftsmanship.

MADE IN MOROCCO

Discover a vast treasure and keep a piece of your journey forever.



SHOPPING CATALOG

- Enjoy huge savings
- Free home delivery
- Get your copy before everyone else

24/7 ASSISTANCE

Our assistance service is available to meet all your needs. Whether it's for information, dialect translation, medical assistance, or even if you need to consult a lawyer, we are at your service.

Your peace of mind is our mission. In case of special requests or specific needs, just let us know, and we will do our utmost to fulfill them. We are dedicated to making your stay as enjoyable and worry-free as possible.

Whether for advice or urgent assistance, we are here for you. Trust us to take care of you and provide you with unparalleled assistance service.

EMERGENCY NUMBERS

POLICE: 119

FIRE DEPARTMENT: 115

ROAD ASSISTANCE : 177

TOURIST POLICE : +212 5 24 38 46 01

AMBULANCES: +212 5 24 44 37 24



CONTACT TRBBALO www.tribalo.ma





THE CITY MENU

- Catch the freshest features
- Updated daily
- Read anytime, anywhere



SHOPPING CATALOG

- Enjoy huge savings
- Free home delivery
- Get your copy before everyone else



SOPHIE R., PARIS, FRANCE

"Thanks to TRIBALO, we were able to explore Marrakech authentically. The suggested tours and activities were perfectly tailored to our tastes."

LAURA M., BARCELONA, SPAIN

"Their responsiveness and ability to anticipate my needs are impressive. Whether it's booking a last-minute dinner or organizing an airport shuttle, I know I can count on them."

ISABELLE C., LONDON, UK

"Their ability to organize activities for my children, find meals suited to their tastes, and even handle urgent household tasks has truly made my life easier."

MARTIN L., GENEVA, SWITZERLAND

"I am constantly amazed by the quality of service offered by Tribalo. Every request, whether big or small, is handled with unparalleled attention."

PAUL G., NEW YORK, USA

"I highly recommend them. Their team is incredibly dedicated and always willing to go the extra mile to meet my requests. Thanks to them, I can fully enjoy my free time."

ANTOINE P., MONTREAL, CANADA

"Their customer service is exceptional. They are always available and ready to answer all my questions. I truly feel cared for, and that makes all the difference."



PRACTICAL INFORMATION



SERVICES

Each service is clearly defined, with transparent pricing. We have taken care to anticipate everything so that your experience is free of surprises or hidden costs. Trust us to provide you with the best service.

LEGAL NOTICE

The Tribalo service is implemented and operated by the company headquartered in Marrakech. The commercial registry number is 133979, and the ICE number is 003246470000039.

ETHICS

Tribalo is committed to upholding the highest ethical standards to ensure the trust and satisfaction of our clients. All information shared with us is handled confidentially and securely.

CONTACT INFO

Have a question ? To contact us, please email us at hello@tribalo.ma, call us at + 212 775 879 239, or send us a DM on WhatsApp at the same number.

PAYMENT METHODS

All payment methods are certified and secure, so you can pay in advance or on-site. All types of payment options are available: online payments, credit card payments, or cash.

REFUND POLICY

In case of a change of plans, you can rely on our understanding. Cancellations (via email) are possible up to 24 hours in advance. We will refund your payment in full.

34, Rue Ibn Aicha, Gueliz, Marrakech, Maroc Hébergement Web sur OVH Cloud Compte Bancaire - Banque Populaire Marrakech



Graphic Design - Tribalo Team Photos Resources - National Office of Tourism Printed in Morocco - Printing in Marrakech

















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